

On-going concerns of Full Tilt's registered players.

At the request of the police, AGCC will continue to log incoming player complaints: these records will be made available to the police. However, following the revocation of the licences, AGCC no longer has authority to intermediate or arbitrate on player issues or disputes with Full Tilt (excepting for players registered under a Swiss address).

Players may have the following alternative options:-

- 1.** Full Tilt has been requested to provide a specific player contact: this is awaited and will be incorporated here upon receipt.
- 2.** Any player who believes they are a victim of crime, as a result of their dealings with Full Tilt, should in the first instance contact their own local police in their country of residence and report the matter to them. These reports will then be co-ordinated centrally.
- 3.** It is understood that a number of civil actions have been initiated by players against Full Tilt, some as class actions representing multiple players by UK, US and Canadian lawyers. Details of the firms concerned can be found through internet search.